

FIELD OPERATIONS SERVICES SUMMARY

	CALLS			OBSERVATIONS		
	2003	2004	PERCENT CHANGE	2003	2004	PERCENT CHANGE
REGION I	375,852	384,165	2.2	597,803	543,324	-9.1
Altadena Station	13,881	13,914	0.2	17,785	14,668	-17.5
Crescenta Valley Station	11,241	10,887	-3.2	36,652	32,843	-10.4
East Los Angeles Station	52,849	51,941	-1.7	81,852	63,182	-22.8
Lancaster Station	89,782	92,957	3.5	83,505	86,510	3.6
Malibu/Lost Hills Station	23,837	23,182	-2.8	98,345	80,175	-18.5
Palmdale Station	70,165	72,168	2.9	80,192	82,573	3.0
Santa Clarita Valley Station	51,758	54,387	5.1	79,964	76,403	-4.5
Temple Station	62,339	64,729	3.8	119,508	106,970	-10.5
REGION II	278,550	276,327	-0.8	533,949	558,210	4.5
Carson Station	52,250	46,155	-11.7	62,112	60,032	-3.4
Century Station	57,606	59,543	3.4	58,541	56,120	-4.1
Community College Bureau	0	0	N/C	47,005	52,570	11.8
Compton Station	57,043	55,422	-2.8	47,203	45,455	-3.7
Lennox Station	39,113	37,627	-3.8	42,681	37,429	-12.3
Lomita Station	19,910	18,616	-6.5	59,185	54,524	-7.9
Marina del Rey Station	11,376	11,488	1.0	29,042	27,462	-5.4
Transit Services Bureau	14,717	21,184	43.9	149,117	175,229	17.5
West Hollywood Station	26,535	26,292	-0.9	39,063	49,389	26.4
REGION III	357,152	359,097	0.6	491,237	516,383	5.1
Avalon Station	3,782	3,355	-11.3	8,011	6,191	-22.7
Cerritos Station	18,528	18,329	-1.1	35,298	38,153	8.1
Industry Station	70,815	68,117	-3.8	99,667	107,667	8.0
Lakewood Station	101,509	103,930	2.4	97,975	100,253	2.3
Norwalk Station	66,288	66,988	1.1	133,339	142,650	7.0
Pico Rivera Station	36,125	37,615	4.1	28,108	30,058	6.9
San Dimas Station	24,171	25,640	6.1	30,474	31,354	2.9
Walnut/Diamond Bar Station	35,934	35,123	-2.3	58,365	60,057	2.9
SPECIALIZED UNITS	193,137	189,825	-1.7	7,195	3,962	-44.9
DEPARTMENT TOTAL	1,204,691	1,209,414	0.4	1,630,184	1,621,879	-0.5