The Palmdale S.R.D. Program

Special Response Database

The Palmdale SRD Program was designed to bring awareness to local law enforcement about the special needs of residents in our community. The program offers improved communication and care during encounters with those who have special needs. ***This is a completely voluntary program.***

Information is supplied to the Palmdale Sheriff's Station by those with special needs or by their guardians. This information allows the deputies to better formulate a response to any calls for service or other contact involving the participant. The information also aids in locating the participant's family members or other designated contacts should the need arise. All submitted information is retained by the Palmdale Sheriff's Station and used only for this program.

The program is not intended to replace any other programs which people currently subscribe to. This is a supplemental program solely for use by the Palmdale Sheriff's Station for encounters with the participants and their families. This program is not an emergency/disaster plan registry. For more information on emergency/disaster planning refer to the following links:

The Los Angeles County Survival Guide. Click here to download a copy.

ALERT LA COUNTY

Register with AlertLA, the County's Emergency Mass Notification System. Los Angeles County has implemented an emergency mass notification system that will be used to contact County residents and businesses via recorded phone messages, text messages or e-mail messages. You will be contacted ONLY if your street is part of an emergency or disaster. To register your cellular or Voice over IP number, or if you would like e-mail notifications, you must register at: www.alert.lacounty.gov.

SNAP Voluntary Disaster Registry

SNAP stands for Specific Needs Awareness Planning. SNAP can help emergency personnel find people who may need additional assistance in a disaster. Registering with SNAP is a simple and key step you can take to prepare yourself for natural and man-made disasters. SNAP can also provides you with helpful information to assist you and your family in preparing for disasters in Los Angeles County.

FAQs

Who can register with SRD?

Individuals with physical, developmental or mental health disabilities, or their legal guardian, may register.

• If you have a disability and you feel there may be times when you are unable to tell an emergency responder or law enforcement about your disability, you are encouraged to register.

• Legal guardians can register individuals for the program.

• Parents can register minor children for the program.

Why should I register?

By participating in the program, you are sharing important information with law enforcement that can enable them to better assist you or someone you are responsible for. Through your enrollment in this program, law enforcement will:

- ✓ Have a photograph, description and contact information for people with special needs in our community who may need special assistance in an emergency.
- ✓ Be better equipped to help people with special needs who may become lost, injured, or who may have wandered away from home.
- ✓ Be aware of special medical, safety and behavioral concerns of individuals with special needs.
- ✓ Be aware of accommodations that may be needed in interacting with the person.

What information do I have to give?

All information is voluntarily given by the participant/guardian. However there are a few basic pieces of information which are necessary for the program to work.

1) The name of the participant
2) The age of the participant
3) The residential address of the participant
4) The mental and/or medical conditions of the participant (reason for enrolling)
5) At least one contact person and phone number
6) A recent, casual photograph depicting the true likeness of the participant (Please no professional photos or edited images). The photo would assist us greatly in identifying and/or locating the participant.

Other valuable information could be included, such as the participant's emotional responses to certain questions or situations, or a list of necessary medications. The amount of information supplied is completely dependent on the participant/guardian.

How do I register?

The participant or his/her guardian must complete an Information and Waiver form. The completed form can be submitted in person or by mail to the Palmdale Sheriff's Station. Only the original, signed form will be accepted (No scanned documents or facsimile copies)

The form is available at the Sheriff's Station's front counter and is also available for download at the following link:

How frequently should I update the information?

Participants, or their guardians, should update their information whenever there is a change of residence or emergency contact. If no changes are needed, participants or guardians should contact the Palmdale Sheriff's Station SRD coordinator, at least every two years. The program is reviewed every two years and participants and/or guardian who have not explicitly expressed the desire to remain in the program will be removed. Out dated addresses and emergency contacts are ineffective.

You may withdraw from the program or change your information at any time by contacting the Palmdale Sheriff's Station SRD coordinator in writing or by email.

How is the information used?

The Palmdale SRD Program information is entered into a Palmdale Sheriff's Station database and linked to the Computer Aided Dispatch System. When a call is generated to the address on record, a notation will appear that someone at that address is registered with the Palmdale SRD Program. The Palmdale SRD Program information can be accessed by the deputies in the field and will provide the information you submitted. This information aids the responding deputies in better handling the situation.

All information obtained through this program will only be used for the benefit of the participants. The information will be available only to Los Angeles County Sheriff's Department personnel.