Law enforcement agencies around the nation, including LASD, have developed training on ways to deal with individuals with mental illness. Tips from that training include:

Have Time, Go Online-Visit www.HealthyCity.org

Hours: Online, anytime Referrals specific to your zip code



- Speak calmly and quietly.
- Keep a reasonable distance. Remember your personal safety.
- Do not take the individual's strong language personally.
- Respond to rage with quiet reassurance. Slow down the pace.
- Be willing to repeat yourself.
- Listen carefully and do not interrupt. Be respectful.
- Do not challenge the individual. Make no sudden moves.
- Do not try to hurry the resolution.
- Be patient and take your time.



Los Angeles County

Sheriff's Department

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www.lasd.org

