COPLINK National Data Exchange (N-DEx) Interface Fact Sheet

The Los Angeles County Sheriff's Department contracted with COPLINK to create an interface between COPLINK nodes and the FBI's N-DEx system. The agreement allows for any state, county, city or like entity managing an individual or regional COPLINK node to connect to and share data with N-DEx.

What is included:
- Link will enable COPLINK data to be sent (pushed) to N-DEx.
- Link will allow COPLINK users to query (search/retrieve) N-DEx and Navy LInX data.
- Link will be based on NIEM-compliant standards.
- Link will allow for upgrades and/or enhancements to this functionality to be provided at no additional charge as NIEM, IEPD and LEXS versions change.
- Link will be included / installed / maintained as part of the base COPLINK product.

What's *not* included:
- Any customization desired or required not covered in the standard configuration.
- Troubleshooting, diagnosis and assistance in resolving connectivity issues.
- Above will be handled on a T&M basis under separate agreement with IBM/COPLINK.

Requirements:
In order to be included in this program, COPLINK nodes must:
- Have an active maintenance and support agreement with COPLINK (IBM, i2 or KCC).
- Make a formal request for this functionality. Requests will be managed by the Los Angeles County Sheriff's Department (Process enumerated below).

Once approval to proceed is given:
- Obtain a copy of the Interface and installation instructions/checklist from IBM/COPLINK.
- Contact N-DEx via e-mail at ndex@leo.gov to initiate connection. An N-DEx liason person will be assigned and contact your agency.
- The N-DEx liason will work with your agency to:
  - Configure local firewalls.
  - Ensure all hardware, storage and third party software meets current requirements for interface functionality.
  - Assist in obtaining any encryption certificates.
  - Obtain SSL certificates.
  - Troubleshoot any connectivity errors.

- Complete testing, quality check and acceptance within 30 days of installation and configuration.

Note: Connection to N-DEx may require adherence to additional FBI-CJIS security requirements. Agencies are strongly encouraged to review CJIS policy, available at the FBI's website: http://www.fbi.gov.

An agency with COPLINK is not required to use N-DEx, and N-DEx may not allow certain agencies to contribute to, or query, N-DEx. Also, Navy LInX may not allow certain agencies to query the LInX systems. COPLINK Node administrators should check with these entities prior to initiating a request for interface installation.

LASD Coordination of installation priority

The Los Angeles County Sheriff's Department will maintain a web page dedicated to the coordination of the COPLINK / N-DEx interface installation project. That web page can be accessed at:

<div align="center">http://www.lasd.org</div>

After ensuring that they meet the above requirements, agencies interested in participating in the COPLINK / N-DEx interface should:

1. Register their interest in participating by completing and submitting the registration form located at the above LASD web site.

2. LASD personnel will prioritize requests based on several factors:
   a. Date of request.
   b. Size and complexity of data to be ingested.
   c. Geographic considerations.
   Note: IBM / COPLINK reserves the right to alter agency priority based on contractual and/or technical considerations.

3. LASD will submit agency names to IBM / COPLINK in groups of three (3). After work is completed on all three (3) of those agencies, LASD will submit the names of the next group of three (3) agencies.

4. On the above web page, LASD will maintain a list of agencies that have been successfully connected, are in the process of connecting or are waiting in the queue. That information will be regularly updated so agencies awaiting connection will know where they stand.

For further information regarding the link, please contact your IBM/COPLINK Project Manager.

For further information regarding the installation priority process, refer to the above web site or contact the Los Angeles County Sheriff's Department Coplink Unit at COPLINKHelpDesk@lasd.org.