

Notice to Proposers:

**BULLETIN #10**

**REQUEST FOR PROPOSALS (RFP)**

**AUTOMATED EMPLOYEE SCHEDULING SYSTEM (AESS)  
SOFTWARE AND SERVICES  
RFP 321SH**

**A. Appendix A2 Business Requirements - REVISION**

**1.) Part 13.00, regarding TELEPHONY.**

Item 13.02 is amended to read:

The system must support, or be compatible with, existing County telephone systems. The participating Departments currently utilize four telephone systems in their data centers. They are as follows:

SHERIFF – Cisco Unified CallManager 6.1 (NORWALK, CA), and  
\*NEC 2400 (HEADQUARTERS)

FIRE – Nortel Meridian System 1

PROBATION – Nortel-Norstar Meridian Key Systems Unit

Additional information:

\*The Sheriff staffs two (2) data centers; one is primary, and the other serves as a backup. The Sheriff has plans to phase out the NEC system located at the Sheriff's HQ data center. There is no set timeline for the phase-out of the NEC system, however, once it is phased out, the new replacement system will be identical to that which is installed at the NORWALK data center (Cisco IP).

A decision has not been made by the Sheriff as to which data center will house the successful Scheduling Solution.