



Beroy D. Baca, Sheriff

County of Los Angeles
Sheriff's Department Headquarters
4700 Ramona Boulevard
Monterey Park, California 91754-2169



September 27, 2010

BULLETIN NUMBER 8
REQUEST FOR PROPOSALS (RFP)
INMATE TELEPHONE SYSTEM AND SERVICES
BID NUMBER RFP 388-SH

This Bulletin Number 8 is being issued to provide responses to questions that were received as a result of correspondence sent to Proposers dated September 22, 2010 regarding Appendix C. The responses are final and become part of the RFP.

The Department's responses to questions received from proposers are listed below:

Table with 2 columns: Question/Response ID and Content. Contains 6 rows of Q/A pairs regarding RFP Appendix C requirements.

3 R	As mentioned in County Response in Question 1 above, Appendix C must be completed in the exact format requested in the RFP. County can and will only evaluate the one (1) call rate for Domestic Calls for the first minute including all fees and surcharges (not to exceed \$3.00), one (1) call rate for Domestic Calls for additional minute (not to exceed \$0.20), and one (1) County Commission Rate. County will not, for example, accept call rates which have been broken down into categories based upon method of payment or which offer call rates that vary based upon varying County Commission Rates offered, essentially offering multiple rate options from which County would have to choose.
4 Q	Are we allowed to offer a MAG and corresponding call rates which exceed the MAG requirement for the Sheriff's Department in item B.1?
4 R	Proposers may propose a higher MAG than the amount stated in the RFP; however, the higher MAG amount will be not scored. As mentioned in County Response to Questions 1 and 3 above, Proposers shall propose only one set of rates requested in Appendix C. County will not accept an offer with multiple rate options, i.e. \$15 million MAG and one set of call rates and then \$18 million MAG and a different set of call rates.
5 Q	Under Probation Department, there is no box to check. Is the response we provided in B.1 regarding the Probation Department MAG an acceptable response?
5 R	Yes. Because no response is required regarding the Probation Department MAG payment, there is no box to check on Appendix C. The Probation Department MAG may only be paid in one single payment by January 31 <sup>st</sup> of each Agreement year.

It is the sole responsibility of the submitting Proposer to ensure that the requested documents stated in Bulletin Number 7 and the correspondence sent to Proposers on September 22, 2010 are received by 12:00 noon (Pacific Standard Time), Monday, October 4, 2010. Submitting Proposers shall bear all risks associated with delays in delivery by any person or entity, including the United States Mail. Any requested documents received after the specified closing date and time may not be accepted and returned to the sender unopened. No facsimile (fax) or electronic mail (e-mail) copies will be accepted.

### **SUBMITTAL INFORMATION**

The required documents must be delivered or mailed to:

Los Angeles County Sheriff's Department  
 Sherman Block Sheriff's Headquarters Building  
 4700 Ramona Boulevard  
 Contracts Units, Room 214  
 Monterey Park, California 91754  
 Attention: Amy Wang

All other terms and conditions of this RFP remain in effect.

Sincerely,

LEROY D. BACA, SHERIFF

A handwritten signature in blue ink that reads "Teri L. Wilhelm" with a long, sweeping horizontal line extending to the right.

Teri L. Wilhelm, Director  
Fiscal Administration

A small, handwritten signature or set of initials in blue ink, appearing to be "TW".