



**LOS ANGELES COUNTY  
SHERIFF'S DEPARTMENT**

**REQUEST FOR INFORMATION**

**RFI NUMBER  
398SH**

**SEXUAL PREDATOR ALERT  
MESSAGING SYSTEM**

**Request for Information  
Sexual Predator Alert Messaging System  
Los Angeles County Sheriff's Department**

**1.0 INTRODUCTION**

- 1.1 The Los Angeles County Sheriff's Department (LASD) is seeking information from vendors that can provide an operationally proven, commercial off-the-shelf software solution for a Sexual Predator Alerts Messaging System (SPAMS). This system must be web-accessible and capable of providing sex offender data and associated addresses to LASD and the public served by LASD. Vendors of interest are those who are in a position to contribute to our research or can identify potential solutions, and are capable of delivering a turnkey system solution and providing ongoing support as part of a maintenance agreement.
- 1.2 LASD will review the response to this Request For Information (RFI) which may subsequently lead to further investigation. Information received in response to this RFI may be used in the preparation of a Request For Proposals (RFP), an Invitation For Bids (IFB), or another County method for solicitation of services.
- 1.3 Vendors who wish to just furnish information about a product or about a system that they have knowledge of may do so informally via a letter or telephone call. Vendors who wish to offer a product for sale are requested to submit relevant information as outlined below in Section 3.0 Information Requested of this RFI.

**2.0 SYSTEM OVERVIEW AND REQUIREMENTS**

- 2.1 LASD is looking for a web-accessible sex offender registrant monitoring and alert system that can be used by LASD to assist in the management and monitoring [including verification and compliance] of registered sex offenders. Likewise, the system must be web-accessible by the public, providing the capability to search a user-defined geographical area and view registered sex offenders residing in the neighborhood. Further, the system

must be proactive such that the public is capable of registering an address that can be monitored with e-mail alerts generated if a sex offender registers an address within the neighborhood

- 2.2 SPAMS should be capable of capturing and retrieving sex offender registrant data including historical data residing in the registrant database. These data should be searchable based upon user-defined parameters and query results presented to the user. In addition to the presentation of on-line query results, output should be capable of presentation in a mapping format and printable, as required.
- 2.3 SPAMS should provide LASD staff with tools to assist in the sex offender verification and compliance process, including a calendaring function to support the verification process and associated reporting tools to assist in this process.
- 2.4 SPAMS functionality available to the public via the web should include a flexible search capability within a user-defined radius. Output should include a list of sex offenders within the geographical area and a neighborhood mapping capability.
- 2.5 SPAMS must allow for the public to enter an address to be monitored and the system must be capable of generating an e-mail alert to the registered member of the public if a sex offender registers an address within a specified radius of the citizen's address.
- 2.6 SPAMS must verify that a sex offender's registered address is in compliance with residency restrictions such as distance from schools and day care centers. LASD staff should be notified if the address is not in compliance with the residency restriction rules.
- 2.7 SPAMS should have the capability to generate automatic notifications for postal addresses with a user-defined radius of a sex offender's registered address.
- 2.8 SPAMS should be customizable including, but not limited to, the following features:
  - Multiple means to notify special addresses based upon user-defined rules

- Bi-directional interface capability with the California State Department of Corrections system for importing and exporting sex registrant data
  - Automatic generation of California State registration forms
  - Support for offense codes and relevant other codified local data elements
  - Personalized web page for the public served by LASD
  - Customized LASD banner for web pages
  - Customized flyers with safety tips.
- 2.9 SPAMS must be capable of geo-coding and mapping all addresses entered into the system.
- 2.10 SPAMS must have system-generated automatic triggers in support of the following system functions:
- Validation of safety zones and residency restrictions
  - Calendaring for compliance checks and verification
  - Postal notification flyers
  - E-mail alerts.
- 2.11 SPAMS should include comprehensive training, including web-based training, and Help Desk support for users.
- 2.12 SPAMS must periodically and automatically update address and mapping data for neighborhoods included in the project.

### **3.0 REQUEST FOR INFORMATION**

Commercial vendors, who may have an interest in providing a system solution for SPAMS, are requested to submit relevant information about their Commercial Off-The-Shelf (COTS) system solution. A point of contact for each respondent should be provided including name, address, and phone number. Responses should contain the following information, as appropriate:

#### **3.1. Description of the system functionality.**

Documentation should be provided that is descriptive of the functions supported by the system with a focus on the specific functional areas identified in this document for SPAMS in Section 2.0, System Overview and Requirements. Existing product literature and prepared marketing materials may also be included. However, this information is typically less useful than more detailed user and technical documentation. A follow-up demonstration of the system may also be requested by LASD.

#### **3.2. Description of the technical architecture.**

The respondent should provide information about the overall system architecture including, as applicable, the following items:

- a. Hardware requirements;
- b. Operating system/software environment;
- c. Network requirements and protocols;
- d. Database environment and storage requirements;
- e. Description of the installation process;
- f. Description of security and auditing features;
- g. Capability to configure and customize the application;
- h. Application scalability;
- i. Reporting tools.

#### **3.3. Description of product support and maintenance.**

The respondent is requested to comment on the following:

- a. Manuals;
- b. On-line documentation and/or help;

- c. On-site and off-site training;
- d. Help desk operations including staffing and hours of availability
- e. Frequency of upgrades and acquisition of upgrades;
- f. User feedback procedures.

3.4. **Estimated costs.**

As this document is an RFI, the discussion on cost can be an estimate and not exact cost. Information from this section may be used for budgeting purposes. The response should describe costs in subcategories of:

- a. One-time hardware and software licensing costs;
- b. Implementation and training cost estimates;
- c. Upgrade/enhancement costs;
- d. Ongoing maintenance support.

3.5. **Corporate information and references.**

The following Information is also requested about the commercial vendor responding to this RFI.

- a. At least two references that can be contacted including law enforcement using the product.
- b. Description of business experience.
- c. Number of years in business.
- d. Size of law enforcement customer base.

**4.0 RESPONSE METHOD and TIME FRAME**

- 4.1 Responses and questions regarding this Request for Information (RFI) should be addressed to:

Technical Services Division  
Los Angeles County Sheriff's Department  
12440 E. Imperial Hwy., 6<sup>th</sup> Floor  
Norwalk, CA 90650  
Attn.: Lt. Mark Weldon

Phone: (562) 345-4311  
E-Mail: [MAWeldon@lasd.org](mailto:MAWeldon@lasd.org)

- 4.2 Responses to this RFI should be submitted by **June 15, 2009**.
- 4.3 The Sheriff's Department encourages all potential suppliers to submit a response consistent with the content and instructions provided in Section 3. Only one hard copy is required if the response is also submitted in an electronic format. If submitted only in a hard copy format, three copies are requested.
- 4.4 Responses to this RFI must be submitted to LASD at the address above **by 3.00pm (Pacific Standard Time) on June 15, 2009**. If your firm does not respond to this RFI on or before June 15, 2009, LASD will assume your firm does not meet the requirements outlined in this RFI, and/or is not interested in responding to this RFI.
- 4.5 Responses to this RFI shall become the exclusive property of the County. Responders should be aware that the information provided will be analyzed and may appear in various reports and/or requests, with the exception of those parts of each submission which meet the definition of "Trade Secret" in California, Evidence Code section 1061 and which are plainly marked as "Trade Secret" or "Proprietary".
- 4.6 The County shall not, in anyway, be liable or responsible for the disclosure of any such record or any parts thereof, if disclosure is required or permitted under California Public Records Act or otherwise by law. A blanket statement of confidentiality or the marking of each page of the submission as confidential shall not be deemed sufficient notice of exception. The responders must specifically label only those provisions of the submission which are "Trade Secrets" or "Proprietary" in nature.
- 4.7 This is a request for information only. This is not a solicitation. Respondents to this RFI may be notified by the County of Los Angeles of a future RFP or IFB.

For complete RFI download refer to the Sheriff's Website listed below:

[http://www.lasd.org/lasd\\_contracts/info.html](http://www.lasd.org/lasd_contracts/info.html)