

ATTACHMENT B.2

PERFORMANCE REQUIREMENTS SUMMARY CHART

FOR

MAPAS MAINTENANCE AND SUPPORT SERVICES

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PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

SPECIFIC PERFORMANCE REFERENCE	SERVICE	MONITORING METHOD	DEDUCTIONS/FEEES TO BE ASSESSED
SOW: Paragraph 3.0 – (Scope of Work) Paragraph 3.7	Contractor to attend monthly meeting.	Inspection and Tracking	\$50 per occurrence
SOW: Maintenance Services - Paragraph 4.0 (Tasks), Paragraph 4.1.2 (a)	Priority-1 Malfunction – Contractor shall respond within one hour after being notified of a Malfunction.	Inspection & Observation	\$250 for every 30-minute delay beyond the one-hour response time.
SOW: Maintenance Services - Paragraph 4.0 (Tasks), Paragraph 4.1.2 (b)	Priority-2 Malfunction – Contractor shall respond within four hours after being notified of a Malfunction.	Inspection & Observation	\$200 for every 30-minute delay beyond the four-hour response time.
SOW: Maintenance Services - Paragraph 4.0 (Tasks), Paragraph 4.1.2 (c)	Priority-3 Malfunction – Contractor shall respond within eight hours after being notified of a Malfunction.	Inspection & Observation	\$150 for each one-hour delay beyond the eight-hour response time.
SOW: Maintenance Services - Paragraph 4.0 (Tasks), Paragraph 4.1.2 (d)	Priority-4 Malfunction – Contractor shall respond within two Business Days after being notified of a Malfunction.	Inspection & Observation	\$100 for each one-day delay beyond the two Business Day response time.