

Helicopter Maintenance, Engineering and Repair Services
RFSQ 245SH
Los Angeles County Sheriff

Questions and Answers

Q: Please clarify a contractor's limitations regarding the process of subcontracting.

A: Restrictions and limitations on, as well as procedures for, requesting authorization to subcontract are detailed in Section 1.0 of Appendix A, Exhibit A, Additional Terms and Conditions.

A primary (County) contractor under this Agreement may source a portion of the work to their authorized subcontractor, but SHALL NOT abdicate their contractual responsibility to another vendor with regard to invoicing, warranting and/or guaranteeing the work completed under this Agreement.

Q: Can you clarify the County's ownership requirements with regard to STC's?

A: County is desirous of at least an equal share of ownership rights with the Contractor on those STC's requested or required by the County. County will work with Contractor to secure any necessary STC's the County may require and negotiate the terms of ownership under those circumstances. Should the Contractor require sole ownership of the STC, the County will expect an adjustment in the pricing and cost of the STC project that would provide the Contractor full benefit of sole STC ownership.

Q: With regard to QA, will County accept 8130's as a form of Quality validation.

A: Yes. County will accept QA validations in the format used by contractor, as long as the documentation is signed, dated, and most importantly, traceable to the responsible technicians and materials used.

Q: What are our responsibilities regarding reports and most importantly auditing?

A: County will not require that contractors provide any *official* reports in any form, however, County reserves the right to audit and/or conduct defect inspections at contractor's facility at any time under this Agreement.

Q: What is the County's expectations regarding equipment/component exchanges, rentals, rotables.

A: The County will not rent equipment and/or components under this Agreement. County will accept exchanges for major equipment components in limited situations or where short time frames are required to complete major work that cannot be reasonably met by contractor.

Q: Will County purchase parts under this Agreement?

A: This is a Service Agreement to provide maintenance, inspection and/or repairs to our helicopters and helicopter components. This servicing is inclusive of labor, parts, components, and/or raw materials required to complete the respective project.

Q: Regarding price books and/or bibliographies of price books used to establish pricing for components, parts, and/or raw materials, will the Sheriff accept compact discs in lieu of "books"?

A: Yes.

Q: Can you explain the Maximum Labor Rate per hour (MLR)?

A: The MLR is discussed in detail in the RFSQ document, Subparagraph 2.6.8 and Appendix A, Sample Contract, Section 8.0.

Q: Will there be cost of living adjustments to the MLR during the life of this Agreement?

A: Yes. The COLA is discussed in detail in Appendix A, Sample Contract, Paragraph 9.2.

Q: Will the County accept higher guarantee standards than the specified standard in the SOW?

A: Yes. The SOW defines the minimum guarantee requirement.

Q: How will Work be awarded?

A: Price is the initial determinant, however, Work MAY be rotated among contractors if all determining factors remain relatively equal, i.e., pricing, quality of work performance, compliance with completion time estimates, etc.

Q: As far as Work Order Bids are handled, how will tear-down inspections be handled respective of pricing for final repairs?

A: Contractors must thoroughly explain all over and above costs that exceed the original quote when the estimate was based on tear down inspection. County has the discretion to execute a revised Work Order, which shall be signed by County and Contractor.

Also discussed:

Insurance requirements - what is expected and required of the contractor?

A: Qualified Contractors will be required to provide, prior to signing the Agreement, all certificates of insurance required by the Agreement for the Type of services (Type I or Type II) to be rendered. Further, Contractor is responsible to ensure that all certificates of insurance are on file with County and are valid and appropriate to the services rendered.

Aviation Liability or Airport Liability coverage will accepted in lieu of Commercial General Liability coverage.

Contractor will not be permitted to bid on Work Orders if valid and current certificates are not on file with County.

Insurance requirements - what is the difference between Type I and Type II insurance?

A: Insurance requirements are different for Type I (Critical) and Type II (Non-Critical) service providers. You will be required to submit insurance certificates for the Type of service your company is qualified to provide as stated in your SOQ in response to this RFSQ - see Appendix B1, Vendor's Service Category Checklist.

If you are qualified to perform both Type I and Type II services, you will be required to provide and maintain insurance levels for Type I (Critical). Refer to Appendix G, Exhibit A (Additional Terms and Conditions), Section 13.0.